

Notice to all Registered Account Holders

Hit & Run Claim Image Requirements

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Image requirements for these claims are slightly different from other perils. An image must capture any material transfer that may be a result of the collision.

The following are examples of the required images for Hit and Run estimates, and are **NOT** to be considered representative of Hit and Run damage.

Measurement Image

Use a measuring tape or metre stick to show a measurement of the damage from the floor. MPI requires this image to compare the height of the damage to the other vehicle if another party reports the collision.



Close-Up of the Damage

A close-up image of the damage is required to confirm that the damage is consistent with a collision with another vehicle. This image can show material transfer from another vehicle or object, and the direction of the impact.



Submitting Hit & Run Estimates

When submitting a Hit and Run estimate include these images in addition to the normally required estimate images.

Direct Repair estimates for comprehensive, vandalism or hit & run claims that are under your EAL will be auto-approved, however still require approval by an MPI estimator before you begin repairs. MPI approvals will be documented in Repair Center Connect activity notes.

You will be notified if we need to physically inspect the vehicle.

If you have any questions please contact your Shop Relationship Advisor.